## **Behavioral Policy**

KAAWS veterinary clinic is a preventive clinic that is able to offer affordable services by providing quality care for a large volume of clients. To ensure sufficient time is afforded to each client, we are limited to the time allotted for pets that exhibit hostile behavioral issues. These issues are best addressed at a full-service clinic that can provide the necessary time and attention required to treat the issue. If a pet displays any sign of aggression due to fear or restraint, we may not be able to service your pet. Any pet that resists our attempts of basic handling and restraint required for an examination will be referred to a full-service clinic. Any surgery (\$25) or special procedure (\$50) deposit will be forfeited. A "lost appointment fee" will be charged for a wellness appointment that is unable to be handled after our initial efforts.